

A Public Agency



12800 Ridge Road, Sutter Creek, CA 95685-9630 • www.amadorwater.org • OFFICE: (209) 223-3018
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NOTICE OF THIRD PARTY BILL PAYMENT NON-AFFILIATION

It has been brought to the Amador Water Agency's (Agency) attention that there are third-party online bill pay websites that appear to be affiliated with the Agency, but they are not. Doxo.com is an example of a third-party website that allows people to pay utility bills via their site, however, it is **not** affiliated with the Agency. Customers should be aware that third-party online payment providers may charge extra fees and that the Agency may not receive the actual payment for 3-4 weeks. This could result in a late payment, additional fees, or even disconnection of service due to non-payment. To make sure you are paying the Agency directly, visit our website, www.amadorwater.org, or call our office at (209) 223-3018.

It is important to note that the Agency does not charge additional processing fees for utilizing our online bill pay service. If you are asked to pay additional fees while paying your bill online, then you are not paying through the Agency's online bill pay system.

Customers may also utilize our 24-hour drive up payment drop box which is conveniently located in the front of the Agency Administrative Office at 12800 Ridge Road, Sutter Creek. You may phone your payment in at no extra charge by calling (209) 223-3018. As always you may visit our office or mail your payment to:

Amador Water Agency
12800 Ridge Road
Sutter Creek, CA 95685

Important information regarding payment options is also listed on your billing statement and can be found online at www.amadorwater.org. Should you have any questions regarding bill payments please contact the Agency's Billing Department at the number listed above.

Customer Service Department
Amador Water Agency