What About AWA Service During a PG&E Public Safety Power Shutoff??

AWA is working closely with PG&E to prepare for power outages under PG&E’s expanded Public Safety Power Shutoff (PSPS) program in response to increasing fire hazards across its service area. PG&E’s shutoff policy could result in power outages of several days in high fire-risk areas.

AWA’s water and wastewater systems rely upon uninterrupted electrical power at dozens of service connections throughout the county. These connections supply electricity for drinking water and wastewater treatment, distribution, and pumping facilities.

Back-up power preparations at AWA

The AWA Board of Directors has invested over $390,000 in the past year alone for a number of back-up generators at critical sites, recognizing the critical need to ensure uninterrupted power under PG&E’s PSPS program. These recent acquisitions are in addition to dozens of generators AWA has previously installed at key locations to maintain water and wastewater services to its more than 7,600 customers.

For long-term critical needs, Agency staff has applied with the Governor’s Office of Emergency Services (Cal OES) to obtain more than $1,002,200 in grants through the Federal Emergency Management Agency (FEMA) Hazard Mitigation Grant Program to acquire additional generators and increase the resiliency of our critical infrastructure.

Please conserve water use during power outages

- During a power outage, please restrict your water use to critical health and safety needs to help AWA maintain service to all its customers and provide water for firefighting.
- Have an emergency supply of drinking and cooking water available.
- Local KVGC Radio (1340AM /96.5 FM and online at www.KVGCRadio.com) will broadcast public safety and PG&E updates as information is available.
- Ensure your contact information with AWA is up to date by contacting customer service at customerservice@amadorwater.org or by phone at 209-223-3018.
- Subscribe to AWA’s email newsletter and receive emergency alerts from our website at www.amadorwater.org. “Like” and “follow” our Facebook page @amadorwater.

AWA will attempt to provide updated information prior to and during PSPS events when power outages may affect services in your area via our website, Facebook page and local media outlets, and contact you by phone if possible.

See reverse for more outage preparation tips...
PG&E Shutoff decisions are beyond our control but AWA is committed to providing the 24/7 service our customers rely on, including during PSPS outages.

However, since the extent of PG&E’s outages will not be fully known until the day of the event, it is not possible to know in advance where potential interruptions to water and wastewater services could occur. When a Shutoff occurs, we want all customers to be prepared to safely handle any emergency and respond to our calls for water conservation.

**More multi-day outage preparation tips**

- **Plan for medical needs** such as medications that may require refrigeration or devices that need power.
- Identify **backup charging methods for phones** and keep hard copies of emergency numbers.
- Build or restock your **emergency kit** with flashlights, fresh batteries, first aid supplies, and cash.
- **Sign up for alerts about PG&E’s Public Safety Power Shutoff** events by going to [https://prepareforpowerdown.com](https://prepareforpowerdown.com).